



# FREQUENTLY ASKED QUESTIONS

## GENERAL QUESTIONS =====

### **What does Camping Pros do?**

Camping Pros offers catering services to groups signed up for short-term mission trips to Mexico through Amor Ministries. A camping option also includes setup and takedown of all your tents.

### **How long has Camping Pros been working with Amor Ministries?**

Camping Pros started working with Amor Ministries in 1999 and has since catered hundreds of Amor mission trip groups.

### **Where does Camping Pros provide their services?**

Our services are available year around at Amor's main camps in Tijuana and Juarez and on select non-summer months at Amor's camp in Puerto Penasco (Rocky Point).

### **What is the minimum/maximum number of people/nights you cater to?**

We require a 2 night / 15 person minimum at Amor's main camp in Tijuana (The Ranch) and a 3 night / 25 person minimum at Amor's main camps in Juarez and Puerto Penasco. Minimums may be waived during peak periods (Summer, Easter, Presidents/Veterans day weekends, etc.) as we often cater to multiple groups. Camping Pros can accommodate groups of 500 or more. Please call for details and availability.

### **How do I book Camping Pros for my Mission Trip?**

After you register with Amor and have your dates and location set, just call us at (619) 423-9575 or submit a [Proposal Request online](#) and we will email you a proposal to review. Let us know if everything looks good and your ready to secure your dates and we will mail you the proposal and contract.

## FOOD AND BEVERAGE QUESTIONS =====

### **What's included with your Food Service Package?**

Our Food Service Package includes hot breakfasts and dinners, sack lunches (make your own) for the worksites, campfire snacks, and all hot and cold beverages including drinking water. Please see [Packages and Rates](#) for details.

### **What type of breakfasts do you provide?**

Breakfasts include scrambled eggs, pancakes or French toast, hash browns and bacon or sausage. All breakfasts include assorted dry cereals, assorted flavored oatmeal, assorted juices, milk, coffee, hot cocoa and tea.

### **What do you provide for lunch?**

Lunches include a choice of white or wheat breads, sliced ham, sliced turkey and peanut butter and jelly. Condiments include mayo, mustard, American cheese, lettuce and pickles. Snacks may include granola bars, chips, seasonal whole fruits and baby carrots. Beverages include drinking water and Gatorade.

### **How do you provide lunch for the worksites?**

Every morning we setup a lunch line before breakfast that has everything you need to make a bagged lunch for yourself. We provide coolers for you to transport your lunches to the various worksites. We also provide 5 gallon igloos of drinking water and Gatorade. Cups, napkins, plates and any appropriate condiments or flatware are also included.

**What kind of dinners do you provide?**

Dinners typically include Italian nights (spaghetti or other pasta), Mexican nights (beef tacos, chicken fajitas or pork carnitas) and American nights (hamburgers, hot dogs and chicken or bbq beef sandwiches). Dinners usually come with some type of salad or side dish. Beverages include assorted sodas, drinking water and lemonade. Coffee, hot cocoa and tea are also available following dinner. See [menus](#).

**What kind of campfire snacks do you provide?**

Each night following dinner we provide campfire snacks. Campfire snacks may include roasting your own s'mores, rice krispie treats, or cookies. Coffee, hot cocoa and tea are also available every night.

**Do you provide drinking water?**

Yes, we provide all your drinking water both at main camp and at the worksite. We have drinking water at camp at all times and provide water in 5 gallon igloos to take to the worksites with you.

**Where do you get your drinking water?**

We have all our drinking water delivered to the main campsite from a company called Ultra Pura. Ultra Pura is largest distributor of purified drinking water and ice in Baja California, Mexico.

**How much water and Gatorade do you send out to the worksites?**

We provide at least 10 gallons of water and 5 gallons of Gatorade per worksite. We make sure each workgroup has at least 1 gallon of liquids per person per day. We provide more if needed.

**What time do you serve meals? (Serving times are subject to change based on number of people being served)**

Coffee is available at 5:30am. At 6:00am the lunch line opens (build your own bagged lunches). At 6:30am breakfast is served. Dinner begins between 6:00pm and 7:00pm (based upon groups returning times to camp). Campfire snacks are served shortly after dinner.

**Who chooses what meals are served?**

Breakfasts and lunches for the most part offer the same daily selection. Our on-site cooks choose the dinner menus on a weekly basis from our [menu](#) page. Please feel free to ask any of the Camping Pros staff upon arrival what the daily menus look like for the week.

**Where do you get your food?**

We get our food from both sides of the border. The food we bring down to Mexico comes from various distributors we use in San Diego. We also buy food in Mexico from Costco, Smart & Final and Soriana grocery stores.

**Do you accommodate vegetarians?**

Yes, most of our menus include vegetarian options such as rice, beans, green salads, potato salad, vegetables, veggie burgers, and others. Please see [menus](#).

**Are the meals all you can eat?**

We ask everyone to please take moderate meal portions in order to give everyone a chance to try the entire menu. At that point, please feel free to come back for seconds. We appreciate your cooperation on helping us reduce waste and keeping our prices as low as possible.

**Can we take food to the families we are building houses for?**

Unfortunately not. As much as we would love to feed all the families, the food we serve is **strictly** for the mission trip participants. We appreciate your cooperation on this. It may be possible to purchase additional bagged lunches at camp. Please see the Camping Pros staff upon your arrival to camp.

**Do you cater to more than one group at a time?**

Yes, multiple groups share a common food area during busy seasons. Each group, however, has their own designated camping area near the Camping Pros kitchen.

**Do you provide tables and chairs?**

We provide chairs and/or benches for groups signed up with our Food and Camping Package only. We do not provide tables for eating.

**Where can we wash our hands?**

We provide a hand washing/sanitizing station specifically for cleaning your hands and encourage you to use it frequently.

**CAMPING PACKAGE QUESTIONS** =====

**What's included with your Food and Camping Package?**

In addition to all your food and beverages, we set up tents for your group before you arrive. Each tent is furnished with sleeping pads, lanterns and doormats. Our Food and Camping Package also includes chairs and/or benches. Please see [Packages and Rates](#) for more information.

**What size and type of tents do you set up?**

We set up 10'x10' dome tents that can accommodate up to 4 people. (see picture)

**How many tents do you provide?**

We provide 1 tent for every 3 people in your group. Additional tents are available for \$60 per tent. Please let us know if you will be renting additional tents **prior** to coming down on your mission trip.

**How many people do you put in a tent?**

How many people you put in a tent is completely up to you. You may choose to put 3 in all of them or 2 in some and 4 in others, etc. Each tent will have 3 sleeping mats in it when you arrive. You are welcome to move them around from one tent to another to accommodate any sleeping assignments, etc.

**Do you provide or rent sleeping bags and pillows?**

Unfortunately not. Sleeping bags and pillows are the responsibility of the participants.

**Can we rent tents only?**

We do not rent tents only. The tents are exclusively for groups signed up with our Food and Camping Package.

**What type of sleeping mats do you use?**

We use 2-inch thick exercise mats (see picture). Each mat is 6 feet long and 2 feet wide.

**Can we bring an air mattress?**

Participants are more than welcome to bring additional padding or an air mattress. Remember the tents are 10'x10 so plan accordingly.

**RATES QUESTIONS** =====

**How much do you charge for your services?**

Rates are determined on how many nights and how many meals you have. Please see our [Packages and Rates](#) page for prices. Discounts may apply for groups of 75 or more. Please note that our rates are for Camping Pros services only and do not include individual participation fees charged by Amor.

**How many meals does this include?**

Prices are for arrival day dinner through departure day breakfast. Last day lunches are available for \$10 per person.

**What is your payment policy?**

We require a \$200 non-refundable deposit to reserve your dates with us. The balance, depending on your final numbers, is due 3 weeks prior to your mission trip. (The \$200 goes towards your final balance). We will contact you and email you a final invoice approximately one month prior to your trip.

**What if our numbers change?**

The numbers on the original proposal and contract are estimates only. We do not need your final numbers until your balance is due three weeks prior to your trip.

**Do we need to pay for any Amor representatives eating with our group?**

No, the meals for your Amor representative are included in your package.

**What is your cancellation policy?**

If your group cancels more than 3 weeks prior to you trip, we retain your \$200 deposit. If your group cancels between one and three weeks prior to your trip, we retain 15% if the contract price. If your group cancels less than one week prior to your trip, we retain 30% of the contract price.

**What if it rains?**

Trips are usually held rain or shine. If Amor Ministries determines that an evacuation from Mexico is necessary due to environmental conditions, a pro-rated schedule will be established to apply your choice of a refund or a credit. **However, any group who voluntarily chooses to leave prior to their agreed-upon departure date will not receive a credit or refund for the early departure.**

**What type of payment do you accept?**

Camping Pros accepts MasterCard, Visa and Discovery as well as personal and company checks.

**CAMPSITE QUESTIONS** =====

**Where are the Amor camps located?**

Amor's main camp in Tijuana (also known as "The Ranch") is located just south of San Diego on the border of Tijuana and Tecate in Baja California, Mexico. Their main camp in Juarez, Mexico is located just south of El Paso, TX. Amor's camp in Puerto Penasco (Rocky Point) is located approximately one hour south of Lukeville, AZ.

**What are the campsites like?**

The campsites Amor provide are very primitive. Each group is designated an area within the campsite. Groups signed up with Camping Pros will be assigned to an area near the Camping Pros kitchen.

**What are the bathrooms like?**

The bathrooms (or banos) are primitive and resemble an outhouse. (see picture)

**What are the showers like?**

Amor camps provide enclosed structures, marked 'boys' and 'girls' for participants to take bucket showers. Water is provided in 55-gallon water barrels just outside the showers. There is a two and a half gallon limit for each person, per day. Participants are responsible for bringing their own buckets or water jugs for showering.

**Can we have campfires?**

Yes, groups who want a campfire must dig a fire pit and it must be contained within their campsite. Scrap wood is available at Amor's Tijuana camp. All fire pits must be cleaned and refilled before leaving.

*Please contact Amor directly for more information about the campsites, rules and regulations, or anything related to the mission trip experience.*

QUESTIONS? Please call us at 619.423.9575 or email [cpinfo@campingpros.com](mailto:cpinfo@campingpros.com)

Thank you for considering Camping Pros